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FUNCTIONAL PROCESSES WORK MEASUREMENT AMALYSIS BASED ON MONTHLY ESTIMATED AVERAGE WORKLOAD

SEARCHING

Applicant Cases & Reinvestigations

250 cases x 1 hour per case = 250 hours per month required. 250 hours - 160 hrs. (working hrs. of 1 person per month)= 1.6 persons.

Contact, Contract & Alien Cases

434 cases x 9 minute average per case = 3906 minutes per month required. 3906 - 9600 minutes per working month = .4 persons. (Note: Step 1 in flow chart requires 4 minutes, step 2 requires 10 minutes - 50% of cases also require step 2 or an average of 9 minutes is required to search a case)

Mame Checks

2700 cases x 2 minutes per case = 5400 minutes per month required. 270 cases x 10 minutes per case = 2700 minutes per month 8100 - 9600 minutes per TOTAL required. working month = .84 persons.

> Total persons required for searching 2.84 or 3 persons

TYPING

Cases - Applicant - 250 Contacts - 300 Contracts - 64 - 70 Alien

Name Check - 126

TOTAL

810 x 3.5 minutes per case equals TOTAL 2835 minutes required per month.

200 x 20 minutes per case equals Other Cases

4000 minutes required per month.

Summaries, abstrs.etc.2000 cards x 3 minutes per card equals 6000 minutes required

12835 minutes required for typing per month.

12835 - 9600 minutes per working month = 1.33 or 2 persons

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FILING

Filing new cases - 1004 x 2 minutes each = 2008 minutes per month
Pulling cases, locate cases, etc. - 150 per day x 20 days = 3000

per month. 3000 x 5 minutes average per case = 15,000 minutes per month
Filing reference cards 8000 per month x 1 minute = 8000 minutes per month

207AL 25,008 minutes per month

25,008 ÷ 9600 minutes per working month = 2.6 or 3 persons